

In order for you to be entitled to the services offered by Riviera Villages, please carefully read the general terms below. They govern the stay sales and are validated at the time of the order. Booking a stay implies full acceptance of our general terms

## RESERVATION TERMS

- The reservation is effective subject to the village's approval, after receiving the instalment and after receiving the duly signed and completed reservation contract, or after acceptance of the general terms of sale when reserving on line.
- Reservations are binding on Riviera Villages, subject to Riviera Villages' acceptance, which Riviera Villages is free to do or refuse, depending on availability and as a rule, on any circumstances likely to affect the performance of the reservation. Riviera Villages offers traditional family stays, and the accommodation is specially designed for that purpose. Riviera Villages reserves the right to turn down any reservation conflicting with that interest, or attempting to abuse it.
- The reservation of a camping spot or rental is made on a strictly personal basis. You should not sub-let or sell your reservation without the village's prior consent.
- Minors should be accompanied by their parents or legal guardians.

### Campground spot

- The base rate includes the spot for the tent, the caravan or camping car for 1 or 2 people, access to the reception infrastructures.

### Rental

- The rental accommodation is equipped. The base rate is 1 to 6 places depending on rental type.
- Riviera Villages reserves the right to refuse access to the village to groups or families coming with a number of participants exceeding the capacity of the rented spot, or to increase the amount of the stay.

## STAY RATES AND TAX

- The indicated prices are valid for the 2010 season. They correspond to a night and are given in Euros, all taxes included.
- The stay tax amount is included in the stay amount (2009: 0.60€ Grimaud & Ramatuelle).

## PAYMENT TERMS

- For reservations made more than 30 days before the beginning of the stay, a 30 % instalment on the price of the amount of reserved services should be paid upon reservation. The balance should be paid at the latest 30 days before the village stay beginning date.
- Reservations made less than 30 days before the stay beginning date should be paid in full at the time of the reservation at the village.

## CANCELLATION AND CHANGES

### 1. Change in your reservation

- Changes regarding your reservation may be made at no cost, subject to availability in one of the Riviera Villages.
- Without a message from you indicating a postponement of your arrival date, the accommodation may be available for sale again 24 hours after the arrival date mentioned in the contract, and you will as a result lose the benefit of your reservation and amount paid.

### 2. Unused services

No interrupted or shortened stay (late arrival, early departure) in rental accommodation, due to you, will entitle to a refund.

### 3. Cancellation due to Riviera Villages

In the event of a cancellation due to Riviera Villages, except in the event of force majeure, the stay will be refunded in full. Such cancellation shall not entitle to damages.

### 4. Cancellation due to client

In the event of cancellation, please advise us promptly in writing, by e-mail or fax, confirmed by registered mail with a supporting document.

- Refund without cancellation costs: We assure you of the reimbursement of all amounts paid (without EUR 15 handling costs), without cancellation costs, up until the day before your arrival if the cancellation is made for the following serious reasons:

a) Sickness, accident, death of reserver, his or her spouses, his or her relatives in the ascending or descending lines.

b) Dismissal of reserver or spouse from employment.

- Refund with cancellation costs: If the cancellation is made for any other reason (not specified above) at the latest 15 days prior to the arrival date, EUR 50 for cancellation costs will be applied and deducted from payments made.

• No refund: If the cancellation is made for a cause not specified above, less than 15 days prior to arrival, it shall not lead to any refund of amounts paid.

## YOUR STAY

### 1. Arrival

• Rental accommodation: Depending on the villages and the periods, the arrival days are variable (see the specific terms of each village). On the day of your arrival at the Riviera Villages, the bungalows will be available after 4 PM. However, in the event of an early arrival and depending on our availability, everything will be done to reduce the waiting time.

• A EUR 200 deposit is asked from the renter upon arrival. The deposit shall be returned to the client on the departure date and after a full inspection (INVENTORY) of the bungalow. The management reserves the right to retain all or part of the deposit in the event of any failure to comply with health and/or rented equipment rules. If the renter should depart outside the business hours of the reception office, the bungalow will be checked later and the deposit sent by mail.

### 2. During your stay

- The holidaymaker is responsible for taking out insurance: the village declines any responsibility for any theft, fire, bad weather, etc and in the event of any incident pertaining to the holidaymaker's civil liability.
- Riviera Villages declines any liability for valuables, belongings and personal objects of the renter, as safes can be rented at the reception office (2009 rates: EUR 15 / week + EUR 15 deposit). All clients should comply with the provisions of the internal policies. Each renter shall

be responsible for the disturbance and nuisances caused by the persons staying with him or paying him a visit.

### 3. Departure

• Rented accommodation: On the departure date specified on your contract, the rented accommodation should be vacated before 9.00 am. The accommodation should be returned in perfect cleanliness condition, and the inventory should be checked, any broken or damaged item will be paid for by you, as will be any repair work on the premises as needed. The deposit shall be returned to you at the end of the stay after deducting indemnity amounts, on sight of supporting documents, for possible damages as acknowledged on the outgoing inspection report. If kept, the deposit does not exclude further compensation should the costs exceed the amount of the deposit.

• If the accommodation has not been cleaned before your departure, a cleaning cost will be applied (see Rate page for each of the villages).

• For any delayed departure one additional day may be charged at the applicable night rate.

### ANIMALS

Pets are accepted in consideration of a fixed amount of EUR 5 / day. Pets should be looked after at all times and kept on a leash throughout the stay. Any breach of health rules (free cleaning equipment available from reception) or safety rules caused by the animal may lead to the masters' eviction. A prefectural order prohibits the presence of any pet on the beach. Cats' and dogs' vaccination books should be up to date. Access by first category dogs to public transportation, public spaces, excluding public ways and premises open to the public, is strictly forbidden. Dogs in the second category should be muzzled and kept on a leash by an adult.

### DIPSUTES

Any dispute shall be brought to the courts of the place of the village. Any claim regarding the non-conformity of the services with the contractual provisions should be reported in writing (registered mail with receipt conformation) to the manager of the respective village.

## RIVIERA VILLAGES' LIABILITY

The client formally acknowledges that Riviera Villages may not be held responsible for the provision by its partners or any third party, of false information mentioned in the brochure or web site of Riviera Villages regarding the sites, including presentation pictures, the descriptions, the activities, the leisures, the services and opening dates.

No pictures and texts used in the brochure or web site of Riviera Villages are contractual. They are provided for information purposes only.

It may occur that some activities and facilities offered by the villages and mentioned in the description appearing in the brochure are cancelled, including for weather reasons or force majeure events such as defined by French courts.

## INFORMATION SYSTEMS AND PRIVACY

The information that you provide with your order will not be passed on to any third party. Such information shall be considered as confidential by Riviera Villages. It will be used only by Riviera Villages' personnel, to process your order and reinforce and customise the communication and offer of services reserved for Riviera Villages clients, based on your centres of interest. In accordance with the Privacy Act dated January 6, 1978, you have a right to access, amend and object to your personal data. To do that, you just have to request so by letter sent to the following address, indicating your name, first name and address :  
Les Prairies de la Mer  
RN98 • Saint Pons  
83310 PORT GRIMAUD

## PRAIRIES DE LA MER RENTAL CONDITIONS

1 • Our Riviera Villages are open as follows: Prairies de la Mer from March 27th to October 10th 2010. Kon Tiki from March 27th to October 25th 2009. Toison d'Or from April 2nd to September 26th 2009.

2 • Please note that cleaning is in charge of the guests for « classique » bungalows, during their stay and the fridge has to be defrosted before their departure otherwise the deposit could not be refunded.

3 • Each reservation of stay includes a parking space for one vehicle only. Visitors are requested to use our visitors' parking at the entrance of the Riviera Village before they check-in at the reception.

4 • During the high season i.e. July and August, scooters or any other 2 wheels vehicle except for motorbikes will be prohibited on the site and will have to be parked on special parking places.

5 • Penalty  
Attention, for your own comfort please do respect the maximum of persons to be accommodated: the SAFARI LODGE, BASTIDON, MINI CALIFORNIA and FARÉ côté jardin 1 bedroom can accommodate 2 adults and 2 children less than 15 years old. The models FARÉ côté plage, côté mer, côté jardin prestige, côté jardin 2 and 3 Bedrooms ; BASTIDE, CALIFORNIA, BALI 2, BALI 3 and MAJESTIC can accommodate up to 4 adults and 2 children less than 15 years old. FARÉ côté sud can accommodate up to 4 persons. Should this maximum be exceeded, an extra 20€ per supplementary person and per day will be charged.

6 • We remind you that:  
Our price prices are all taxes inclusive. Charges of water and electricity are included in the rental price. The bookings are possible for week minimum in high season.



# prairies de la mer

## 2010 special rates\*

(valid from 27/03 to 03/07/2010 and from 28/08 to 10/10/2010)  
 7 nights spent = 6 paid  
 14 nights spent = 11 paid  
 21 nights spent = 16 paid

\*These offers cannot be used together

## Seniors 2010\*

(valid from 27/03 to 03/07/2010 and from 28/08 to 10/10/2010)

A rebate will be applied to any stay of at least one week depending on the youngest person in the couple :  
 Seniors over 60 = - 20%

## How to book ...

**On the internet :** connect to [www.riviera-villages.com](http://www.riviera-villages.com) and book your stay on line 24 hours a day, with secured payment, in less than 10 minutes. Payment is made by credit card only (Visa, MasterCard only). A first payment of 30% of the reservation amount will be requested, the balance of your stay will be automatically debited from the same credit card 30 days prior to arrival.

**By telephone :** at +33(0)4 94 79 09 09, our sale assistances help you based on your tastes and budget, and enter your option (with a confirmation deadline usually set between 5 to 7 days). You then send us your reservation form by letter, fax or email, together with a first payment of 30% of the reservation amount.

**By mail :** send us your reservation form and a first 30% instalment payment.  
 Subject to availability.

**In all cases :** You will be asked for an instalment to confirm your reservation. On receipt of your reservation form with the instalment payment, we will send your stay confirmation. The balance of your stay should be paid 30 days prior to arrival.

No reservation can be made for a specific spot n°.

The stay tax is included in the rental price

It is essential that your reservation confirmation be properly completed. Any reservation confirmation received by us, that is illegible or incomplete may delay the processing of your file.

## How to pay ...

We take Visa or Master Card and transfers :

BANK INFORMATION / IBAN

Bank Code : 30077 Sort code : 04300

Account number : 0000251049 P RIB key : 38

Domiciliation : Société Marseillaise de Crédit SAINT TROPEZ

IBAN : FR54 3007 7043 0000 0025 1049 P38

Swift Address : SMCTFR2AXXX

Account title : SA PRAIRIES DE LA MER - PORT GRIMAUD - 83310 COGOLIN

**Please indicate the file n° or reservation name with any transfer.**

# prairies de la mer

Name..... First name .....

Address .....

Zip Code ..... City..... Country .....

Phone ..... Fax..... Email .....

Arrival date \_\_\_ / \_\_\_ / 2010 • Departure date \_\_\_ / \_\_\_ / 2010

- |                                       |                                  |   |                                       |
|---------------------------------------|----------------------------------|---|---------------------------------------|
| <input type="radio"/> Mini California | <input type="radio"/> California | <input type="radio"/> FARÉ côté jardin 1ch      | <input type="radio"/> FARÉ côté sud   |
| <input type="radio"/> Bastidon        | <input type="radio"/> Bastide    | <input type="radio"/> FARÉ côté jardin 2ch      | <input type="radio"/> FARÉ côté mer   |
| <input type="radio"/> Bali 2          | <input type="radio"/> Bali 3     | <input type="radio"/> FARÉ côté jardin 3ch      | <input type="radio"/> FARÉ côté plage |
| <input type="radio"/> Safari Lodge    | <input type="radio"/> Majestic   | <input type="radio"/> FARÉ côté jardin prestige |                                       |

**RESERVE NOW**

- baby kit (high chair + bed).....3 €/day
- double sheets ..... 18 €/week
- single sheets .....15 €/week
- towel kit ..... 4,50 €/week
- cleaning service .....60 €/week

**RESERVE ON SITE SUBJECT TO AVAILABILITY**

- gas barbecue .....30 €/week 6 €/day
- deck chairs ..... 3 €/day
- TV rental .....45 €/week

You pay 30% upon reservation i.e. EUR ..... € and balance 30 days prior to arrival

Camp ground spot

- car \_\_\_m x \_\_\_m       tent \_\_\_m x \_\_\_m       caravane \_\_\_m x \_\_\_m       camping car \_\_\_m x \_\_\_m

You pay 30% upon reservation i.e. EUR ..... € and balance on arrival

**TO BE COMPLETED BY RENTER**

	Name	First name	Birth Date
1	.....	.....	.....
2	.....	.....	.....
3	.....	.....	.....
4	.....	.....	.....
5	.....	.....	.....
6	.....	.....	.....

I send the duly completed reservation form and pay the respective instalment by :

- Visa     Master card (only Visa Mastercard Eurocard)

N° \_\_\_\_\_ (16 digits)

Expiry date \_\_\_ / 20 \_\_\_      Cryptogram \_\_\_ \_\_\_ \_\_\_ (last 3 digits on back of CB)

IBAN transfer

I acknowledge that I have read the general terms.

DATE \_\_\_ / \_\_\_ / 20\_\_\_

SIGNATURE

